

EDUCATIONAL LOANS **CONTACT INFORMATION**

DIRECT LOAN SERVICING CENTER

**CONTACT THIS SERVICER ABOUT FEDERAL DIRECT SUBSIDIZED
& UNSUBSIDIZED LOANS (BORROWED 1995 TO PRESENT)**

www.dlsonline.com

PHONE: (800) 848-0979

TDD: (800) 848-0983

LOAN CONSOLIDATION.....www.loanconsolidation.ed.gov

▪ PHONE: (800) 557-7392

TDD: (800) 557-7395

HARVARD UNIVERSITY LOAN OFFICE

**CONTACT THIS OFFICE ONLY ABOUT PERKINS LOANS BORROWED AT HARVARD OR
ABOUT HARVARD STAFFORD LOANS BORROWED PRIOR TO 1995**

www.ecsi.net (Borrower tab)

580 Holyoke Center, 1350 Massachusetts Avenue, Cambridge, MA 02138

PHONE: (800) 315-7192 or (617) 495-3782

GENERAL LOAN INFORMATION

LOAN FORGIVENESS, CANCELLATION & DEFERMENT PROVISIONS:

- **Stafford Loan Cancellation for Teachers**
- **Perkins Loan Cancellation**
- **Teacher Deferment Option**

Visit: <http://studentaid.ed.gov/> -View the "Repaying" tab

DEFAULTED STUDENT LOANS.....www.ed.gov/offices/OSFAP/DCS

▪ PHONE: (800) 621-3115

EMAIL: dcshelp@pearson.com

NSLDS (National Student Loan Database).....www.nsls.ed.gov

- *Access your student loan history, using your Dept of Ed. PIN (see below)*

U.S. Department of Education PIN.....www.pin.ed.gov

OMBUDSMAN CUSTOMER SERVICE.....www.fsahelp.ed.gov

- PHONE: (877) 557-2575

This website is yet another portal that helps you understand your repayment options and strategies. The Student Financial Aid Ombudsman is a resource for student loan borrowers to assist in informally resolving loan disputes and problems with the following Federal Loans:

**Direct Loans * Guaranteed Student Loans * SLS Loans
Federal Family Education Loans * Perkins Loans * Consolidated Student Loans**

PRIVATE EDUCATIONAL LOANS

<p><u>CITIBANK</u> HELP Loans www.studentloan.com/schools/harvard CitiAssist Loans www.studentloan.com</p>	<p><u>MEFA</u> MEFA Loans www.mefa.org Phone: (800) 449-6332 Fax: (617) 261-9765</p>	<p><u>SALLIE MAE</u> Signature & Excel Loans (formerly with Nellie Mae) www.salliemae.com Phone: (888) 272-5543 Fax: (800) 848-1949</p>
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