



EDUCATIONAL LOAN CONTACT INFORMATION

DIRECT LOAN SERVICING CENTER

CONTACT THIS SERVICER REGARDING FEDERAL DIRECT SUBSIDIZED & UNSUBSIDIZED LOANS (BORROWED 1995 TO PRESENT)

www.dlsonline.com

PHONE: (800) 848-0979

TDD: (800) 848-0983

LOAN CONSOLIDATION ⇒ www.loanconsolidation.ed.gov

PHONE: (800) 557-7392 TDD: (800) 557-7395

HARVARD UNIVERSITY STUDENT LOAN OFFICE

CONTACT THIS OFFICE ONLY REGARDING PERKINS LOANS BORROWED AT HARVARD OR HARVARD STAFFORD LOANS BORROWED PRIOR TO 1995

1033 Massachusetts Avenue, 2nd floor

Cambridge, MA 02138

<https://sfsportal.harvard.edu/>

E-MAIL: student_loans@harvard.edu

PHONE: (800) 315-7192 or (617) 495-3782

GENERAL LOAN INFORMATION

LOAN FORGIVENESS & DEFERMENT PROVISIONS ⇒ <http://studentaid.ed.gov> (Repaying Tab)

- Stafford Loan Cancellation for Teachers
- Perkins Loan Cancellation
- Teacher Deferment Option

DEFAULTED STUDENT LOANS ⇒ www.ed.gov/offices/OSFAP/DCS

- PHONE: (800) 621-3115 E-MAIL: dcshelp@pearson.com

NATIONAL STUDENT LOAN DATABASE (NSLDS) ⇒ www.nsls.ed.gov

- Access your cumulative Federal Student Loan history, using your U.S. Department of Education PIN

U.S. DEPARTMENT OF EDUCATION PIN ⇒ www.pin.ed.gov

FEDERAL STUDENT AID OMBUDSMAN ⇒ www.fsahelp.ed.gov

- PHONE: (877) 557-2575

This office acts as a resource for student loan borrowers to assist in informally resolving loan disputes and problems with the following Federal Loans:

Federal Direct Loans * Guaranteed Student Loans * SLS Loans

Federal Family Education Loans * Federal Perkins Loans * Consolidated Student Loans

COMMON SUPPLEMENTAL EDUCATIONAL LOANS

CITIBANK

HELP & CitiAssist Loans:
www.studentloan.com

Phone: (800) 967-2400

MEFA

MEFA Loans:
www.mefa.org

Phone: (800) 449-6332
Fax: (617) 261-9765

SALLIE MAE

Signature & Excel Loans:
(formerly with Nellie Mae)
www.salliemae.com

Phone: (888) 272-5543
Fax: (800) 848-1949

Remember to contact all of your individual lenders to communicate address changes and to receive information on your outstanding loans