



LOAN CONTACT INFORMATION

DIRECT LOAN SERVICING CENTER

CONTACT THIS SERVICER REGARDING
 FEDERAL DIRECT SUBSIDIZED, UNSUBSIDIZED & GRAD PLUS LOANS

www.dl.ed.gov

PHONE: (800) 848-0979

TDD: (800) 848-0983

LOAN CONSOLIDATION ⇒ www.loanconsolidation.ed.gov

PHONE: (800) 557-7392 TDD: (800) 557-7395

HARVARD UNIVERSITY LOAN OFFICE

CONTACT THIS OFFICE ONLY ABOUT PERKINS LOANS BORROWED AT HARVARD
 OR HARVARD STAFFORD LOANS BORROWED PRIOR TO 1995

www.ecsi.net (Borrower tab)

580 Holyoke Center, 1350 Massachusetts Avenue, Cambridge, MA 02138

PHONE: (800) 315-7192 or (617) 495-3782

GENERAL LOAN INFORMATION

LOAN FORGIVENESS & DEFERMENT PROVISIONS ⇒ www.studentaid.ed.gov (Repaying Link)

- Stafford Loan Cancellation for Teachers
- Perkins Loan Cancellation for Teachers
- Public Service Loan Forgiveness
- Teacher Deferment Option

DEFAULTED STUDENT LOANS ⇒ www.ed.gov/offices/OSFAP/DCS

- PHONE: (800) 621-3115 EMAIL: drghelp@ed.gov

NATIONAL STUDENT LOAN DATABASE (NSLDS) ⇒ www.nsls.ed.gov

- Access your cumulative Federal Student Loan history, using your U.S. Department of Education PIN

U.S. DEPARTMENT OF EDUCATION PIN ⇒ www.pin.ed.gov

FEDERAL STUDENT AID OMBUDSMAN ⇒ www.fsahelp.ed.gov

- PHONE: (877) 557-2575

This office acts as a resource for student loan borrowers to assist in informally resolving loan disputes and problems with the following Federal Loans:

Federal Direct Loans * Guaranteed Student Loans * SLS Loans
 Federal Family Education Loans * Federal Perkins Loans * Consolidated Student Loans

COMMON SUPPLEMENTAL EDUCATIONAL LOANS

<p><u>CITIBANK</u></p> <p>CitiAssist/HELP Loans www.studentloan.com</p>	<p><u>MEFA</u></p> <p>MEFA Loans www.mefa.org</p> <p>Phone: (800) 449-6332 Fax: (617) 261-9765</p>	<p><u>SALLIE MAE</u></p> <p>Signature & Excel Loans www.salliemae.com</p> <p>Phone: (888) 272-5543 Fax: (800) 848-1949</p>
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